

### Leeds Family Group Conference Service

Approach	How parents / carers have a voice and influence	Challenges faces
<p>The FGC service has an adult service user group which meets monthly and is open to any family or network members who have been involved in a FGC.</p> <p>Family members are involved with the FGC service for a time limited period so we do not communicate with them on an ongoing basis.</p> <p>Currently re designing our way of getting feedback from families.</p>	<p>All those involved in a FGC receive a feedback form asking for their views about the FGC process and the service. Any responses which are not positive or express concerns are followed up by phone.</p> <p>Any changes to the service – changes in documentation etc are discussed with the service user group. The service user group is involved in recruitment of FGC coordinators and in the training they received.</p> <p>Representatives from the CSWS attend the service user group to hear parents / carers views about FGC and the social work service.</p>	<p>FGC service works with families for a time limited period – challenge in getting family members to join the service user group.</p> <p>Very small number of service users involved at present – their experience of FGC is now some time ago. Challenge in getting more fathers or father figures to attend.</p>