

NHS Leeds South and East Clinical Commissioning Group

Approach	How parents / carers have a voice and influence	What works well	Challenges faces
<p>For engagement around our general commissioning intentions and on specific commissioning projects, we use a variety of approaches. A community asset based approach (ABE) involves using our best asset, the local community. Working with individual third sector community groups as the direct enabler to have those conversations for us within their own communities. We also work closely with Leeds Involving People on individual projects as well as Healthwatch.</p> <p>We also have a Neighbourhood Leader Group comprising members of the public/patients that represent our local council wards</p> <p>Patient Assurance Group – 2 patient members – looking for third and trying to target younger mum.</p> <p>MyNHSMYVoice: open forum for all patients, members of the public to have a voice.</p>	<p>Through different mechanisms such as focus groups, task and finish groups, survey, street talk</p> <p>Our Neighbourhood Leaders tell us what they think of local services and to champion the wider voice of their community. They also support us by spreading the word about services and local and national campaigns</p> <p>Patients alongside professional staff, assure the governing body on engagement plans.</p> <p>Virtual group who we engage</p>	<p>Targeted work through ABE approach ensure the voice of parents and carers was heard – but for specific engagement activities</p> <p>Good robust group of active citizens who are experts of their own environment – We also have plans to train the group in procurement skills</p> <p>Can engage with people who are unable to attend meetings (armchair involvement)</p>	<p>difficult to engage generally with parents/carers, except through targeted work</p> <p>Can be difficult to recruit to every area but we have a plan and hopefully will fill any gaps this year</p> <p>Recruitment</p>